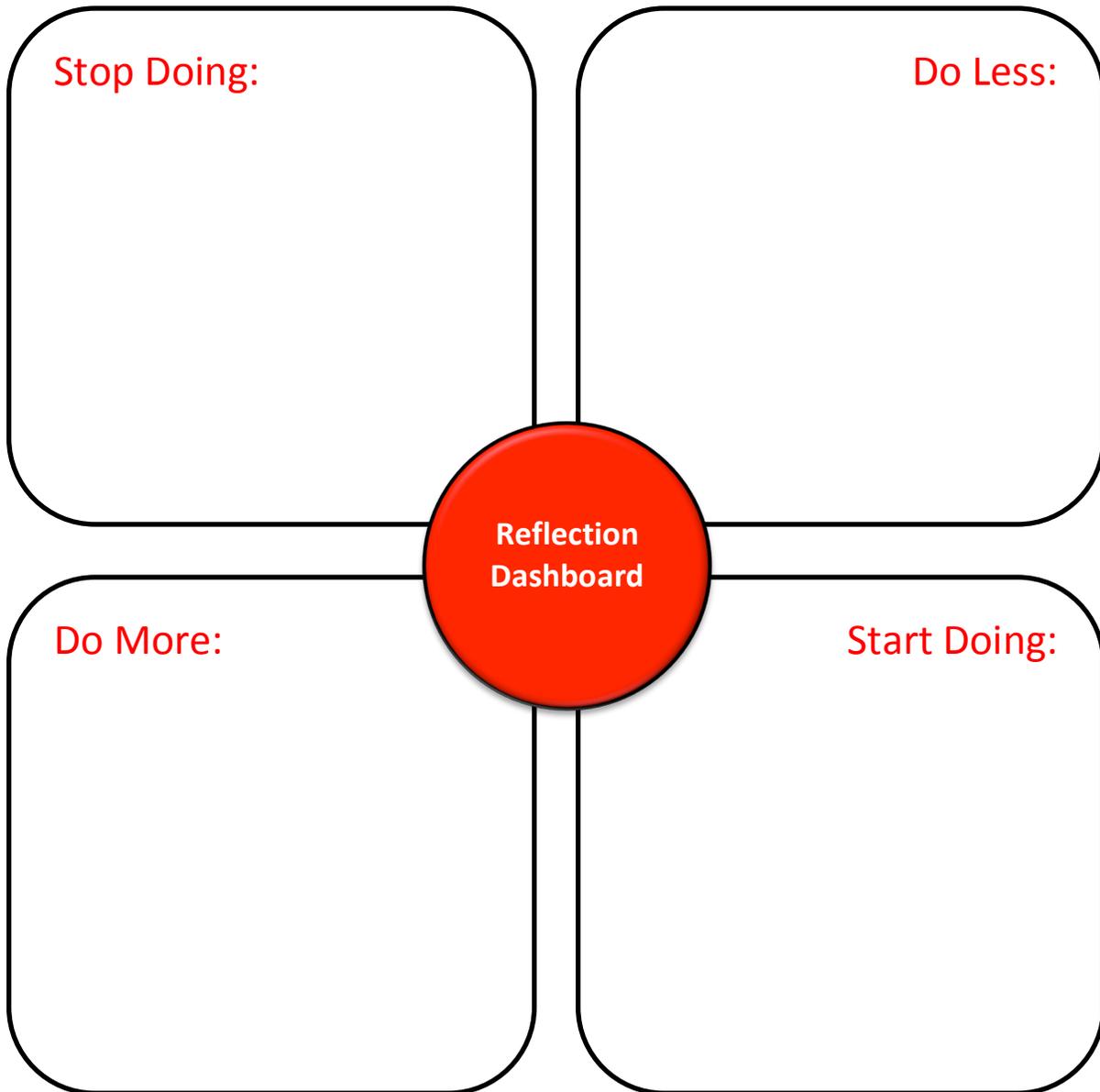


**Diversity/Intercultural Competence Workshop**



**Resources:**

- Intercultural Competence: <http://www.kwintessential.co.uk/resources/country-profiles.html>; *Cultures and Organizations*, Geert Hofstede
- Diversity: *Moving Diversity Forward: How to Go from Well-Meaning to Well-Doing*, Verna Myers
- Bias: *The Value of Difference*, Binna Kandola; *Thinking Fast or Slow*, Daniel Kahneman
- Emotional Intelligence: *Social Intelligence*, Daniel Goleman
- *The Sponsor Effect: Breaking Through the Last Glass Ceiling*, Harvard Business Review Research Report (Dec. 2010)
- Intercultural Development Inventory [This tool can only be accessed through a qualified administrator, so please be in touch with Ritu Bhasin directly]: <http://www.idiinventory.com/>
- Harvard's Implicit Association Test: <https://implicit.harvard.edu/implicit/demo/>
- *Vaulting the Color Bar: How Sponsorship Levers Multicultural Professionals into Leadership*, Hewlett, Jackson and Cose, Center for Talent Innovation, October 16, 2012

### About bhasin consulting inc.

**bhasin consulting inc.** provides people management and leadership strategies to a range of international organizations, including law firms, corporations, banks, academic institutions, professional associations, and non-profits. **bhasin consulting inc.** has a breadth of expertise in diversity and inclusion, advancement of women, leadership development, and people strategies, including: strategy and implementation; organizational leadership; training and workshop programming; recruitment; performance management; employee engagement and retention strategies; and, leadership development programming.

### About Ritu Bhasin, Social Entrepreneur & Diversity Specialist

Ritu Bhasin, LL.B. MBA, is Founder and Principal at **bhasin consulting inc.**, a firm that provides people management and leadership strategies to a range of organizations as described above. Ritu is also Co-Founder of **Mivoko Inc.**, an application that's mission is to put a voice to everyone's name in order to address the many business and social issues that arise with name mispronunciation (sign up for a free profile at [www.Mivoko.com](http://www.Mivoko.com)).

Ritu has extensive experience in delivering leadership/training programming and providing coaching services across a range of people management areas, with a focus on diversity and the advancement of women. She has also been certified to administer intercultural competence assessment tools for teams and individuals, including the Intercultural Development Inventory and the Intercultural Conflict Style Inventory. She also is trained in Neuroscience coaching strategies for leadership growth.

An inspiring and engaging speaker, Ritu is a regular contributor in the media, including her past column, Work It Out, on the leading morning Toronto radio show, CBC's Metro Morning, focusing on workplace issues, leadership and diversity. Ritu also has an expertise in board governance – she instructed in the governance area over the last 3 years in the Executive Programs at the Rotman School of Management, University of Toronto, and has completed the Directors Education Program (DEP) with the Rotman School of Management and the Institute of Corporate Directors.

Previously, Ritu spent 10 years in the legal profession, first practising civil litigation and public law, and then serving for 7 years on the senior management team of a preeminent Canadian law firm as their director of legal talent management.

Ritu has spent 20 years volunteering in the community on a range of initiatives. She is currently a member of the Pan Am Games Toronto Board of Directors' Human Resources Committee and their Employment Advisory Council, the Canadian Centre for Diversity's Board of Directors, and the City of Toronto's Yonge-Dundas Square Board of Management. Ritu is a recipient of several awards and distinctions, including most recently: Western University's 2013 Young Alumni of the Year Award; Women Of Influence named Ritu a "2012 Canadian Diversity Champion"; and, the 2011 Gordon Cressy Leadership Award from the University of Toronto.

Lastly, Ritu is a trained instructor in a few yoga disciplines, and when she is not working, you will either find her in a "downward dog" or climbing a mountain.

- ICD.D (Institute Certified Director), Directors Education Program, Institute of Corporate Directors
- MBA, Rotman School of Management (Executive Program), University of Toronto
- LL.B. (With Distinction), University of Western Ontario
- B.A. (With Distinction), University of Toronto